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Data & Operations Professional | AI Evaluation & Reporting | Conservation & Environmental Impact

Profile

Data and operations professional with five years at Bloomberg building AI evaluation frameworks, monitoring infrastructure, and reporting systems across complex environments. Experienced in translating technical data into clear decisions for senior stakeholders and coordinating across engineering, product, and operational teams. Now making a deliberate move into conservation and environmental impact — bringing rigorous data practice, structured reporting, and operational coordination experience to organisations where better measurement and clearer insight determine the success of field interventions.

Career

Bloomberg LP — London, UK

Data Product Owner, AskB

Feb 2025 – May 2026

- Designed and owned end-to-end model evaluation frameworks, including dataset curation, SME labelling strategies, LLM-based judges, and heuristic quality controls.
- Led release go/no-go recommendations for AI models and features, directly informing CEO- and CTO-level product decisions.
- Established executive-ready reporting infrastructure tracking operational performance across a 100,000-user deployment, consumed by 250+ engineers, product managers, and executives.
- Acted as primary interface between Engineering, Product, and Executive leadership, translating complex AI performance data into clear operational decisions.

Analyst & Team Leader, Data Support

Apr 2021 – Feb 2025

- Managed a team of up to 27 specialists handling complex data, technical, and financial client queries — acting as the customer support hub between most Bloomberg's technical departments, product teams, and external clients.
- Drove operational strategy and process improvements across the department, with a focus on query resolution efficiency, service quality, and staff retention in a high-complexity, high-volume environment.
- Owned roadmap planning and performance management for the team, translating strategic priorities from senior leadership into day-to-day operational delivery.

Proximity — London, UK

Nov 2020 – Apr 2021

Assistant Sales Manager / Data Analyst

- Built end-to-end reporting suites and data pipelines using Python, SQL, VBA, and BI tools for internal and external stakeholders.

Centre for Finance, Technology and Entrepreneurship — London, UK

Jan 2020 – Nov 2020

Operations Data Analyst

- Led organization-wide data strategy and designed analytics workflows across operations, growth, and sales.

Rewe Far East Ltd — Hong Kong

Sep 2016 – Jul 2018

Trainee.

Rotated through core departments such as Management, Merchandising, Accounting, CSR, IT & QA.

- Delivered process optimisation initiatives and built internal tools, including a testing laboratory saving >\$80k annually.

Education

AI & Data Science | L7 Apprenticeship | Master's Equivalent | with Merit

Sep 2022 – May 2024

Cambridge Spark — London, United Kingdom

Bachelor of Business Administration, General Business

Sep 2018 – August 2020

Hult International Business School — London, United Kingdom

First Honors | Dean's List | Future Business Leader Scholarship

Additional Information

Skills: AI Model Evaluation & Validation | Data Product Ownership | Monitoring & Evaluation (M&E) Frameworks | Executive & Board-Level Reporting | Data Governance & Quality Assurance | Python, SQL, BI & Analytics Platforms | Cross-functional Leadership & Stakeholder Management

Languages: German (native), English (fluent), Spanish (intermediate)

Visa: German & UK Citizenship